



## **HERTZ AUSTRALIA**

Valid for rentals until 31 Mar '17 (all information subject to change at Hertz discretion)

### **All Rates Include:**

Unlimited Kilometres

Damage Cover (DC) subject to excess for Hertz Vehicle and Third Party Property

Vehicle Registration Fees (VRR)

Administration Fee Recovery (AFR)

24 Hour Roadside Assistance

Goods and Services Tax (GST)

### **Basic/Standard Rates Exclude:**

Location Fee (LF) and Location Surcharge (LS) if applicable

Accident Excess Reduction (AER)

MAX Cover (MAX)

Out of Hours Pick Up

Delivery and Collection Fees (if applicable)

Optional Extras such as (and not limited to) Neverlost GPS (NL), Child Seats and Wifi

Young Driver Surcharge for all drivers 20-24 years inclusive where permitted (YDS)

### **In addition to the above:**

Rates titled 'Airport' include the Location Fee (LF)

Rates titled 'Inclusive' include MAX cover (MAX)

Rates titled 'Neverlost' include Neverlost GPS (NL)

**All rentals** are subject to a bond deposit which covers additional costs such as fuel, one way fees and optional extras. Hertz accepts all major credit cards and VISA debit cards and will authorize a deposit bond (minimum \$100 at Metro Location and \$200 at Remote Locations) at time of rental. Any credit card transaction is subject to a credit card surcharge of 1.5% + GST.

**DAMAGE COVER (DC):** Damage Cover (DC) is included in all rates and provides cover for accident damages to the Hertz vehicle and/or third party property. DC is subject to an Accident Damage Excess (ADE) as detailed below and is valid as long as the renter complies with the standard rental terms and conditions.

**ACCIDENT DAMAGE EXCESS (ADE) & SINGLE VEHICLE ACCIDENT EXCESS (SVA):** In the event of an accident regardless of fault the following Accident Damage Excess will apply, in addition single Vehicle Accident Excess will apply for all rentals in the event of an accident where no other vehicles are involved

- Accident Damage Excess ranges from A\$3500 (All cars & 2WD vehicles) to A\$4400 (AWD & 4WD vehicles) to \$5500 (Prestige Vehicles)
- Single Vehicle Accident Excess ranges from @ A\$2200 (All cars & 2WD vehicles) – A\$4400 (AWD & 4WD vehicles)

**ACCIDENT EXCESS REDUCTION (AER):** Accident Excess Reduction is available to purchase locally at participating Hertz Locations and in the event of an accident will reduce the Accident Damage Excess as follows:

- Reduce Accident Damage Excess to A\$1100.00 (all vehicles) on purchase of AER @ A\$21 (All cars & 2WD vehicles) - A\$33 (AWD & 4WD vehicles) or A\$27.50 (prestige cars) per day at the rental counter. Purchasing AER does not reduce the Single Vehicle Accident Excess (SVA) or cover tyres and windscreens on 2WD/AWD/4WD vehicles

**MAX COVER (MAX):** Max Cover is available at **select participating** Hertz locations and in the event of an accident will reduce the Accident Damage Excess to A\$0. Inclusive Rates include MAX Cover. Alternatively, MAX Cover can be purchased locally at the time of rental at **select participating** locations.

- All cars and 2WD vehicles - MAX Cover is A\$32 per day
- AWD and 4WD vehicles – MAX Cover is A\$49.50 per day
- Prestige Cars – MAX Cover is A\$40.70 per day
- MAX Covers Tyres and Windscreens on CARS only MAX Cover does NOT cover any damage is caused to the Overhead, Under Body or through Water Immersion. MAX does NOT cover Towing Charges.

#### **SUMMARY OF RENTER PROTECTION OPTIONS AND DAMAGE EXCESS**

The below grid is a summary of the available

Vehicle Type	Renter Protection Option	Accident Damage Excess Payable (ADE)	Single Vehicle Accident Excess Payable (SVA)
CARS & 2WD	Standard Damage Cover*	\$3500	\$2200
CARS & 2WD	AER	\$1100	\$2200
CARS & 2WD	MAX Cover	\$0	\$0
AWD & 4WD	Standard Damage Cover	\$4400	\$4400
AWD & 4WD	AER	\$1100	\$4400
AWD & 4WD	MAX Cover	\$0	\$0
PRESTIGE CARS	Standard Damage Cover*	\$5500	\$2200
PRESTIGE CARS	AER	\$1210	\$2200
PRESTIGE CARS	MAX Cover	\$0	\$0

\*Note Standard Damage Cover is included in the base rental rate.

ANY damage caused by total or partial immersion in water including crossing a waterway is considered FULL RESPONSIBILITY of the renter.

Water damage other than the above will incur a full charge of the Accident Damage Excess regardless of renter protection taken at time of booking or rental.

**IMPORTANT NOTES:**

- In certain damage circumstances, the renter will be liable for the full damage costs of the vehicle regardless of purchased protection option.
- Rental is responsible for ensuring the car is fueled with the correct fuel, vehicles could use either diesel or gasoline.
- If the renter has their own insurance the Accident Damage Excess must be paid to Hertz in the event of an accident. It is the renters responsibility to claim this charge back through their own insurance company.
- A rental day is 24 consecutive hours, a grace period of 29 minutes applies. After this the renter is liable for an extra day hire and current applicable daily rate.
- A credit card surcharge of **1.5% + GST** currently applies on all credit card transactions processed by Hertz. Hertz Australia reserves the right with notice to change this fee at any time.
- This is not an exhaustive list of rental terms and conditions and details may change at any time. See Hertz Rental Agreement for full details - [http://www.goway.com/media/uploads/pdfs/hertz\\_terms\\_and\\_conditions\\_of\\_rental\\_-australia.pdf](http://www.goway.com/media/uploads/pdfs/hertz_terms_and_conditions_of_rental_-australia.pdf)

**GENERAL DRIVING RESTRICTIONS**

**Vehicles are not permitted to be driven on any beach or exposed to salt water. Rental will be liable for full responsibility for all damage relating to water exposure**

**NIGHT DRIVING:** Night driving is not recommended in Rural Areas including but not limited to Northern Territory, Kimberley Region, Exmouth Region and Kangaroo Island. This is a Road Safety Issue. If an accident occurs between Dusk and Dawn the renter will be responsible for any damage caused irrespective of circumstances and insurance cover. Rural Areas are defined as areas that do not have either buildings or street lamps for 500 metres or are more than 100 meters apart

**VEHICLES ON TRAINS:** Hertz permits vehicles to be taken on trains including however FULL RESPONSIBILITY applies for any damage occurred during transit.

**NORTHERN TERRITORY:** Only V & R Group Vehicles are permitted on the Mereenie Loop Road with standard Damage Excess which can be reduced through Renter Protection Options Vehicles are not permitted into Jim Jim Falls or Twin Falls

**KANGAROO ISLAND:** Hertz vehicles may be taken onto the Kangaroo Island Ferry however renter will be liable for any costs for damage should vehicle damage occur on the Ferry. Only SUV AWD/4WD vehicles may be driven on Unsealed Roads with standard damage excess and renter protection options applying. Only Group R/FFBD is permitted on designated 4WD tracks.

**QUEENSLAND:** Hertz vehicles cannot be taken on Fraser Island or North of Cooktown

**SOUTHERN AUSTRALIA:** Hertz vehicles cannot be driven north of the Oodnadatta Track Including the following areas, Dalhousie Springs, Mount Dare, Witjira National Park, Pedirka Desert

**TASMANIA:** Hertz vehicles are not permitted to be taken in/out of Tasmania via the Ferry Vehicles may be driven on unsealed roads however if any damage occurs regardless of fault the renter will be liable for a damage excess of up to \$9900

**WESTERN AUSTRALIA:** Only Group R/FFBD and F/FFMR is permitted to be driven on the Gibb River Road, Tunnel Creek Road, Windjana Gorge , Cape Leveque Road and Bungle Bungles. Group V/EFAR is NOT permitted on these routes. A non waivable excess for SVA and or ADE of \$5500 applies if damage occurs while driving on these routes. Please note - regardless of MAX being taken, customer/s will still be liable for SVA and or ADE of \$5500 if any damage is sustained while driving on the above mentioned Routes. Kimberley Region (Broome & Kununurra) 2WD Vehicles can only be driven on sealed bitumen roads. Only 4WD vehicles are permitted on unsealed roads. Only group V /EFAR R/FFBD F/FFMR are permitted from Broome and Kununurra into the Karijini Eco Resort

**IMPORTANT NOTE:** Hertz reserve the right to refuse any rental where an incorrect vehicle type has been booked for the Customers itinerary. Any upgrade charges to the correct vehicle type will be charged to the customer locally. In peak season, Hertz cannot guarantee availability of a suitable vehicle unless prebooked correctly.

**ALPINE RESORTS:** If vehicles are to be driven into Alpine regions above the snow line, the purchase of 'SNO' cover is mandatory)

Rental vehicles may only be driven on unsealed roads to access holiday accommodation, National Parks and when roads are under repair. Any damage occurred by driving on unsealed roads outside of access or roads under repair will result in full responsibility of any damage costs regardless of rental protection options purchased. This information is to be used as a guide only – check your rental agreement for full details. Further restrictions may apply in remote areas and it is recommended you check your intended itinerary at time of booking and rental collection.

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